



Care & Maintenance for IW Brassware

Congratulations, and thank you for choosing IW.
To ensure maximum performance and many years of use, please follow these recommendations carefully.

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The majority of products can be cleaned with warm water, mild soap, and a clean, soft cloth or microfibre cloth. Do not use any abrasive cleaning pads or strong cleaning products containing ammonia, bleaches, alcohol, dyes, acids (hydrochloric, formic, phosphorus, or chlorine) as this could damage the product.

When using spray cleaners, spray the cleaning solution onto a soft cloth or sponge, never directly onto the products, as the atomised spray could enter openings and gaps and cause damage after cleaning rinse thoroughly with clean water to remove any cleaner residue.

Residues of toiletries such as liquid soaps, shower gels, shampoos, hair dyes, perfumes, lipstick, aftershave, and nail varnish can also cause damage, carefully clean these using the methods above.

Other care instructions:

- Angle valves (shut-off valves under the washbasin or bidet) and wall valves should be actuated once every quarter.
- Move thermostats once a month over the entire temperature range with the water flowing at full volume to ensure that the control cartridge continues to function correctly.
- To avoid heavy scale deposits we recommend that you clean them using a citric acid-based product.
- Rain showers, body sprays and rinsing sprays with an anti-scale system.
- Deposits on the plastic shower nozzles should be removed at regular intervals by rubbing gently over the raised areas. This achieves an ideal spray pattern and prevents malfunctions.

For full warranty information, visit <https://www.iwandw.com/wp-content/uploads/2019/08/IW-Warranty.pdf>